Technical Support Form
Please complete the entire form and be as specific as possible.

Name (please print): ___________________ Phone: ___________________

Email Address: _________________________________________________________

Operating System: (Choose one and select the version)

_____ Mac Operating System
  Version 10.3 (Panther)
  Version 10.4 (Tiger)
  Version 10.5 (Leopard)
  Version 10.6 (Snow Leopard)

_____ Windows Operating System:
  Windows 2000
  Windows XP
  Windows Vista
  Windows 7

Brand of Machine (i.e., Dell, Compaq, IMac): ______________________________

If your request involves problems with the Internet (please choose your web browser):
  Safari   Mozilla Firefox   Internet Explorer   Netscape Navigator/Communicator

Printer Model (please write model number):

_________ Brother  _________ HP  _________ Epson  _________ Other(specify)

If you need ink/toner for your printer, please write type (color or black) and the cartridge number:

________________________________

Details (REQUIRED):
Please provide details on what type of support you are requesting from the technical administrator: (Please include error messages, if relevant)

_____________________________________________________________________

_____________________________________________________________________

_____________________________________________________________________

Urgency (REQUIRED):

_____ Need Immediate Assistance  _____ Within 24 hours  _____ Within the week

Signed: _______________________________ Date: ____________________________

Note: These will be processed according to the urgency. Any problems that cannot be handled within the requested time frame and/or require additional assistance will be referred to Dave Hennrich, Arts and Sciences Computing.

Ashley L. Tate
5/7/10